# License Time Frames Compliance Level Summary Form July 1, 2009 through June 30, 2010

License Type (with A.R.S. or A.A.C. cite)	# of applications received	# issued within time frame	# denied within time frame	# acted upon outside time frame	\$ amount of fees returned	\$ amount of fees excused	\$ amount of penalties paid
Child Care Facilities/Group Homes Initial Application R9-3-201 and R9-5-201	289	258	4	0	\$0	\$0	\$0
Child Care Facilities/Group Homes Renewal Application R9-3-203 and R9-5-205	723	729	0	1	\$150	\$0	\$0
Child Care Facilities/Group Homes License Change R9-3-204(B) and R9-5-206	87	55	0	10	\$0	\$0	\$0
Food and Drink - Food Establishment License R9-8-104	15	15	0	0	\$0	\$0	\$0
Food and Drink - Approval of Request for Variance R9-8-104	0	0	0	0	\$0	\$0	\$0
Food and Drink - Approval of Plans and Specifications R9-8-104	9	9	0	0	\$0	\$0	\$0
Food and Drink - Approval of HACCP Plan R9-8-104	0	0	0	0	\$0	\$0	\$0
Food and Drink - Approval of Inspection Form R9-8-104	0	0	0	0	\$0	\$0	\$0
Food and Drink - Approval of Quality Assurance Plan R9-8-104	0	0	0	0	\$0	\$0	\$0
Bottled Water Source Approval R9-8-204	0	0	0	0	\$0	\$0	\$0

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Children's Camp License (Initial) R9-8-402	0	0	0	0	\$0	\$0	\$0
Children's Camp License (Renewals) R9-8-402	6	6	0	0	\$0	\$0	\$0
Health Care Institution Architectural Plans and Specifications Approval R9-10-104	180	47	0	0	\$0	\$0	\$0
Health Care Institution- Initial License R9-10-105	317	325	0	4	\$525	\$275	\$0
Health Care Institution- Renewal License R9-10-107	1,853	1,929	0	3	\$875	\$0	\$0
Health Care Institution- License Change R9-10-109(E)	0	0	0	0	\$0	\$0	\$0
Environmental Labs - Initial - In-state Laboratory License R9-14-603	11	8	1	0	\$0	\$0	\$0
Environmental Labs - Initial – Out-of-state Laboratory License R9-14-603	7	5	1	0	\$0	\$0	\$0
Environmental Labs - Renewal – In-state Laboratory License R9-14-603	75	75	0	0	\$0	\$0	\$0
Environmental Labs - Renewal – Out-of-state Laboratory License R9-14-603	54	54	0	0	\$0	\$0	\$0

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Environmental Labs – Provisional – In-state R9-14-606	0	0	0	0	\$0	\$0	\$0
Environmental Labs – Provisional – Out-of-state R9-14-606	0	0	0	0	\$0	\$0	\$0
Environmental Labs - Alternate Method Required by EPA/ADEQ R9-14-610(C)(1)	13	13	1	0	\$0	\$0	\$0
Environmental Labs – Alternate Method Not Required by EPA/ADEQ R9-14-610(C)(2)	0	0	0	0	\$0	\$0	\$0
Environmental Labs - Exemption Under R9-14-615(D)	0	0	0	0	\$0	\$0	\$0
In-State Lab - Request for One or More Parameters Added to License R9-14-620	29	29	0	0	\$0	\$0	\$0
Out-of-state Lab – Request for One or More Parameters Added to License R9-14-620	20	20	0	0	\$0	\$0	\$0
Midwifery - Approval of Application R9-16-103	5	5	0	0	\$0	\$0	\$0
Approval to Take Oral Midwifery Examination R9-16-104	5	5	0	0	\$0	\$0	\$0
Midwifery Initial Licensure R9-16-104	5	4	1	0	\$0	\$0	\$0
Midwifery Renewal License R9-16-105	31	31	0	0	\$0	\$0	\$0

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Speech Language Pathologists Initial License R9-16-203	375	375	0	2	\$200	\$0	\$2
Speech Language Pathologists Renewal License R9-16-206	2,402	2,384	0	18	\$1,800	\$0	\$18
Audiologists Initial License R9-16-203	32	31	0	1	\$100	\$0	\$1
Audiologists Renewal License R9-16-206	302	302	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Approval to Take Examination R9-16-303	33	33	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Regular License by Examination R9-16-303	24	24	9	0	\$0	\$0	\$0
Hearing Aid Dispenser Regular License by Reciprocity R9-16-303	0	0	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Regular License for a Business R9-16-303	58	58	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Initial Temporary License R9-16-303	110	110	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Renewal of Temporary License R9-16-303	4	4	0	0	\$0	\$0	\$0
Hearing Aid Dispenser Renewal of Regular License R9-16-303 and R9-16-307	310	308	0	2	\$200	\$0	\$2

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Hearing Aid Dispenser Approval of CEU Course R9-16-308 and R9-16-309	211	58	12	141	\$0	\$0	\$0
Approval to Take Sanitarian Examination R9-16-402	40	17	23	0	\$0	\$0	\$0
Sanitarian Registration After Completing Exam R9-16-403	51	27	24	0	\$0	\$0	\$0
Sanitarian Registration of Individual from Another Jurisdiction R9-16-403	5	3	2	0	\$0	\$0	\$0
Sanitarian Registration Renewal R9-16-404	447	447	0	0	\$0	\$0	\$0
Behavioral Health Service Agency Initial License R9-20-103	254	206	0	1	\$490	\$0	\$0
Behavioral Health Service Agency Renewal License R9-20-104	785	794	0	0	\$50	\$0	\$0
Behavioral Health Service Agency License Change R9-20-106	98	87	0	9	\$0	\$0	\$0
Medically Underserved Area - Request for Boundary Change R9-24-204(C)	0	0	0	0	\$0	\$0	\$0
Advanced Life Support (ALS) Base Hospital Certification R9-25-208	1	1	0	0	\$0	\$0	\$0

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Amendment of an ALS Base Hospital Certificate R9-25-209	0	0	0	0	\$0	\$0	\$0
Training Program Certification R9-25-302	4	3	0	0	\$0	\$0	\$0
Amendment of a Training Program Certificate R9-25-303	0	0	0	0	\$0	\$0	\$0
Emergency Medical Technician (EMT) Certification R9-25-404	2450	2447	3	0	\$0	\$0	\$0
Temporary Nonrenewable EMT-B or EMT-P Certification R9-25-405	251	249	2	0	\$0	\$0	\$0
EMT Recertification R9-25-406	6120	6118	2	0	\$0	\$0	\$0
Extension to File for EMT Recertification R9-25-407	217	217	0	0	\$0	\$0	\$0
Downgrading of Certification R9-25-408	9	9	0	0	\$0	\$0	\$0
Initial Air Ambulance Service License R9-25-704	1	1	0	0	\$0	\$0	\$0
Renewal of an Air Ambulance Service License R9-25-705	6	4	0	0	\$0	\$0	\$0
Transfer of an Air Ambulance Service License R9-25-706	0	0	0	0	\$0	\$0	\$0

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Initial Certificate of Registration for an Air Ambulance R9-25-802	13	13	0	0	\$0	\$0	\$0
Renewal of a Certificate of Registration for Air Ambulance R9-25-802	88	88	0	0	\$0	\$0	\$0
Initial Certificate of Necessity R9-25-902	3	0	0	0	\$0	\$0	\$0
Provision of ALS Services R9-25-902	0	0	0	0	\$0	\$0	\$0
Certificate of Necessity Transfer R9-25-902	0	0	0	0	\$0	\$0	\$0
Certificate of Necessity Renewal R9-25-904	44	36	0	0	\$0	\$0	\$0
Certificate of Necessity Amendment R9-25-905	16	8	0	0	\$0	\$0	\$0
Initial Registration of a Ground Ambulance Vehicle R9-25-1001	88	85	3	0	\$0	\$0	\$0
Renewal of a Ground Ambulance Vehicle Registration R9-25-1001	748	741	3	0	\$0	\$0	\$0
Establishment of Initial General Public Rates R9-25-1101	3	0	0	0	\$0	\$0	\$0
Adjustment-General Public Rates R9-25-1102	64	53	0	0	\$0	\$0	\$0
Contract Rate or Range of Rates Less than General Public Rates R9-25-1103	0	0	0	0	\$0	\$0	\$0

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Ground Ambulance Service Contracts R9-25-1104	41	36	0	0	\$0	\$0	\$0
Ground Ambulance Service Contracts w/Political Subdivisions R9-25-1104	22	22	0	0	\$0	\$0	\$0
Subscription Service Rate R9-25-1105	0	0	0	0	\$0	\$0	\$0
Initial Trauma Designation R9-25-1304	3	3	0	0	\$0	\$0	\$0
Provisional Trauma Designation R9-25-1305	0	0	0	0	\$0	\$0	\$0
Extension of Provisional Trauma Designation R9-25-1305	0	0	0	0	\$0	\$0	\$0
Renewal of Trauma Designation R9-25-1306	0	0	0	0	\$0	\$0	\$0
Modification of Trauma Designation R9-25-1309	0	0	0	0	\$0	\$0	\$0
TOTALS	19,467	19,024	91	192	\$4390	\$275	\$23